

# EAB Navigate Student Quick Start Guide

## Guidance for Setting Up Your App to Serve Your Needs and Preferences

Follow these steps to start using the Navigate app (*Frederick Community College*) today!

### Log In to Navigate Two Ways

- 1 Download the **Navigate Student** app from your device's app store.



Search for your institution's name in the dropdown menu. Use your FCC student ID login credentials.

- 2 Access your institution's site online: <https://frederick.navigate.eab.com>  
Use Chrome or Firefox browser for best results. Use your institution's login credentials to log in.



**Trouble logging in? Email [navigate@frederick.edu](mailto:navigate@frederick.edu) for help resolving your issues!**

### Complete the Intake Survey

The first step to setting up your app is completing the intake survey. Tell us about yourself! Answers you provide are used to create tailored app content. You cannot access core platform features without completing the survey. After you've completed the survey, use the following pages in this guide to set up other features.



## Make an Appointment

To schedule appointments, click the purple **Appointments** icon on the left navigation menu and answer questions about your preferred service, date, time, and location.

## Other Appointment Options

You can also view available drop-in times or request appointment times for your preferred service.

## Appointment Invitations

Your Success Team (e.g., assigned advisors, instructors) may also request you meet with them. When this happens, you receive an appointment invitation where you only need to choose a time that works for you!

Appointment Invites	
Appointment Invitation for Campus NAV QA TUT Serv 2 Please respond by 01/31/2021	>
Appointment Invitation for Course-based Tutoring Please respond by 02/28/2021	>
Appointment Invitation for Campus NAV QA Serv 2 Please respond by 12/31/2021	>

The screenshot shows the 'New Appointment' screen in a mobile app. At the top, there is a blue header with a back arrow and the text 'New Appointment'. Below the header, the text 'What can we help you find?' is displayed. A section titled 'Choose the type of support you need. \*' has a light blue input field. Below that, a 'Service \*' section also has a light blue input field. A 'Pick a Date' section with an information icon shows 'Monday, January 4th 2021' with a dropdown arrow. A blue button labeled 'Find Available Time' is positioned below the date. At the bottom, under the heading 'Other Appointment Options', there are three buttons: 'View Drop-In Times', 'Request Appointment Time', and 'Meet Your Success Team'. A dark blue circular menu icon with three white lines is located in the bottom right corner.



## Set Up Notifications

- 1 Choose the **Settings** button on your app or on the desktop site.
- 2 Select **Notification Settings**. Scroll to find content categories like *Upcoming To-Dos and Events*, *Personal Reminders*, and *Study Buddies*.  
Select your preferred method of notification.
- 3 **Note:** You can select as many notification methods as desired, but you receive multiple notifications if you choose more than one.
- 4 If you select the **Text** option, ensure that your cell phone number is accurate in Navigate. You can do this by choosing **Edit Contact Information**.

The screenshot shows the 'Notification Settings' screen in a mobile app. At the top, there is a header with the text 'Notification Settings' and a question mark icon. Below the header, the text 'Update Your Contact Information' is displayed. A section titled 'Add Your Phone Number' has a blue 'Edit' link. Below that, there are three sections: 'Upcoming To-Dos and Events', 'Personal Reminders', and 'Academic Planner Messages'. Each section has 'Text Messages' and 'Email' options with toggle switches. The 'Text Messages' toggle is turned 'On' (blue), and the 'Email' toggle is turned 'Off' (grey). At the bottom, there is a blue button labeled 'Update Settings'.

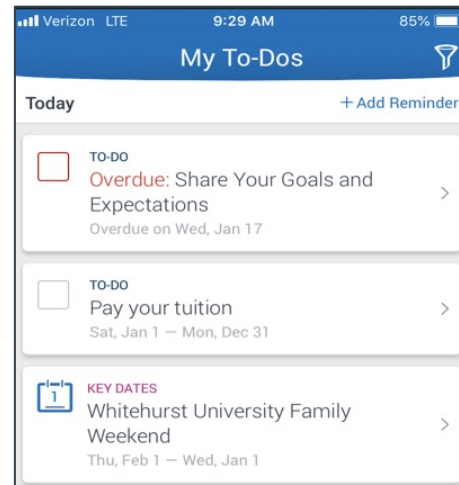


## To-Dos

See important tasks and check them off as you complete them. Check to-dos regularly to stay on track.

## Events

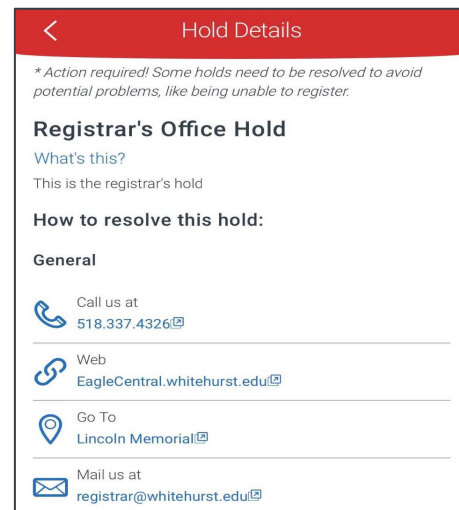
See a list of key dates and deadlines on the To-Dos page. Add events to your personal calendar for more info.



## Hold Center

See a list of your current holds in the Hold Center. Get more information about how to resolve them by reviewing the details.

**Note:** Navigate takes up to 24 hours to reflect any changes if your Hold has been resolved.



## Join Study Buddies

Identify classmates who are interested in group study and access their contact information directly in the app.

- 1 Opt-in to Study Buddies for the courses you would like help in.
- 2 Once other students have opted into Study Buddies, select the names of the students you want to contact.

You will be directed to email these students.






## Reports

Here you can see Notes and Progress Reports that have been shared with you by your Success Team. You can see reports that were created after your school enabled this feature that you have permission to see. Reports are hidden 180 days after they are created.

### Reports

The following reports were sent from staff members at your school.

-  Appointment Summaries >
-  Notes >
-  Progress Reports >

These reports have been shared by your school's staff. You will see reports that were created after your school enabled this feature and that you have permission to see. They will be hidden 180 days after they were created.



## Resources

See a list of important services and locations on campus. The **People** tab shows a list of your assigned staff, e.g., advisors and instructors. Click the heart icon to favorite a resource. You can find your favorites in **Settings > Favorites**.



## My Major

Search for majors offered at your school or take the Major Explorer quiz to learn about majors and careers that might be a good fit for you.



## View Your Class Schedule

See your course schedule at a glance or get additional details such as meeting time, location or instructor.



## Messages

See messages from staff and faculty. Opt-in to email notifications to receive a copy of your messages. Messages older than 90 days are cleared from Navigate.